



Opportunity Profile: Pest Control Technician

Our Mission

To provide Opportunity and Super Experiences to our Team, Clients, Agents, and all we serve.

Our Vision

To deliver Super Home Services to 75,000 homeowners annually.

Values

F.R.E.E.D.O.M

Fearless, Respectful, Excellence, Education, Diligence, Opportunity, Motivation.

Culture

Being a superhero is hard, and we will expect your best every day. We place a high priority on integrity, dependability, punctuality, extraordinary customer satisfaction and going above and beyond the job profile. We offer a great work atmosphere, competitive salary, flexible schedule, and healthcare benefits.

Company Expectations

Show up on time, show up ready to go, work while at work, focus on providing great client experiences, strive to be physically fit, mentally fit, and emotionally stable. Be kind to all, and if a client is disgruntled, kill them with kindness. Look for opportunities for the company and for yourself. Seize opportunity when it arises, plan your time, have a plan, set personal and professional goals, dress appropriately, and persevere when difficulty arises. Be clear about the company's vision and your personal vision. Be effective, not perfect. Take time for refreshment and relaxation when needed, respect your coworkers, and be a part of the team.

Position Overview

We are seeking a motivated and customer-focused Pest Control Technician to provide exceptional service while protecting our clients' homes and businesses from pest activity. This role is responsible for inspecting properties, identifying pest issues, implementing effective treatment solutions, and delivering a positive customer experience. The ideal candidate is dependable, detail-oriented, safety-conscious, and committed to continuous learning and professional growth.

Primary Responsibilities

- Inspect residential and commercial properties to identify pest activity, entry points, and conditions conducive to infestations.
- Identify common pests, including rodents, termites, ants, mosquitoes, and other nuisance pests, and recommend appropriate treatment solutions.
- Complete service reports accurately and provide recommendations for ongoing pest prevention.
- Measure treatment areas and calculate material requirements as needed.
- Work closely with the Client Care team to develop treatment recommendations and estimates.
- Apply pesticides, insecticides, granules, baits, and other treatment products in accordance with company procedures and regulatory requirements.
- Follow all safety policies, procedures, and product label instructions.
- Wear and maintain required personal protective equipment (PPE).
- Perform minor exclusion work, including sealing entry points and recommending preventative measures.
- Maintain a clean, organized, and professional service vehicle.
- Provide outstanding customer service and communicate professionally with clients before, during, and after service.

Qualifications

- Ability to read and interpret diagrams, drawings, and service documentation.
- Strong verbal and written communication skills.
- Basic math skills for estimating materials and treatment areas.
- Ability to lift up to 50 pounds and work in attics, crawl spaces, rooftops, and other physically demanding environments.
- Basic computer and mobile device proficiency.
- Valid driver's license with an acceptable driving record.
- Ability to pass background screenings and drug testing in accordance with company policies.
- Authorized to work in the United States.

Required Skills

- Coachable with a willingness to learn and develop professionally.
- Strong attention to detail.
- Excellent customer service and interpersonal skills.
- Ability to remain calm and professional when working with concerned or frustrated clients.
- Strong verbal communication skills.
- Analytical and problem-solving abilities.
- Commitment to quality workmanship and doing the job right the first time.

Benefits

- Competitive compensation (\$20-\$25 per hour) with opportunities for commissions, career advancement, and professional growth.
- Medical, dental, vision, and life insurance.
- Health Savings Account (HSA).
- 401(k) retirement plan.
- Short-term and long-term disability coverage.
- Employee discount programs.
- Company-provided vehicle for daily route service.
- Comprehensive training and ongoing professional development.